

Emergency Care

Fee Information



SYDNEY
ADVENTIST
HOSPITAL

FEE INFORMATION

Thank you for choosing Sydney Adventist Hospital Emergency Care – the largest and busiest private emergency care unit in NSW.

Our well equipped unit is staffed with a team of experienced doctors and nurses 24 hours per day, seven days per week.

The fees we charge help to pay some of the costs of the staff who treat you, as well as the overhead costs of operating a first class Emergency facility. Medicare and the health funds consider these fees 'outpatient' charges, even if you are admitted to hospital.

FEES

Your fixed out of pocket expense is \$335.

All patients attending Sydney Adventist Hospital (SAH) Emergency Care are required to pay a fixed out of pocket expense of \$335.

In the interests of streamlining our processes, we request that you pay the \$335 prior to your consultation commencing.

Some patients may qualify for a discounted fee. Please ask our reception staff if you think this may apply to you.

OTHER SERVICES

• **X-ray • Crutches and Splints • Pharmacy • Pathology**
• **Physiotherapy • Other Diagnostic Services**

These departments will charge you separately. You will usually have out of pocket expenses for these charges, and SAH or your provider will send these accounts within a few days.

If you would like further details about our fees please ask our reception staff. They can also advise you on the most convenient way for you to settle your account.

SPECIALIST CONSULTS

The Emergency Care doctor may require one of our accredited specialists to consult or treat you. While these specialists regularly work at SAH, they are not hospital employees and **will charge their own fees.**

Medicare and your health fund will contribute but you will be responsible for paying any gap.

ADMISSION TO HOSPITAL

If you are not privately insured an indicative estimate of the cost of your admission will be prepared. We will ask you to sign this document to provide us with your Informed Financial Consent to proceed with your admission. You will be asked to pay the estimated amount. If you are not able to pay the estimated cost of an inpatient visit and you are an Australian Medicare Card holder, we will offer to transfer you to a public hospital when your condition is stable.

If you are an insured overseas visitor, you are required to pay the full estimated out of pocket costs prior to your admission. After your discharge we will provide you with the necessary documentation for you to claim from your insurance company.

If you have been a member of your private health fund for less than 12 months, your fund will check that your condition is not a Pre Existing Ailment (PEA) before they will approve payment for your hospital admission. We are therefore required to give you an indicative estimate of the cost of your admission. We will ask you to sign this document to provide us with your Informed Financial Consent to proceed with your admission. You will be asked to pay the estimated amount. If you are not able to meet the cost or consent to the estimated cost and you are an Australian Medicare Card holder, we will offer to transfer you to a public hospital when your condition is stable. In the event that your fund does NOT deem your condition to be a PEA, SAH will refund your payment as soon as possible.

If you have been a member of your private health fund for more than 12 months an indicative estimate of the cost of your admission will be prepared. If your level of cover has exclusions or restrictions your estimate will show the full estimated cost of your admission. We will ask you to sign this document to provide us with your Informed Financial Consent to proceed with your admission. We will also ask you to pay the estimated amount which will include gaps, excesses or co-payments that may apply to your level of cover.

MEDICARE REBATE

SAH will submit your finalised Emergency Care invoice to Medicare on your behalf.

When Medicare has processed your claim you will receive a rebate cheque made payable to SAH. We request that you forward this cheque along with payment for any other outstanding invoices to SAH.

MEDICARE SAFETY NET

Upon receipt of the Medicare cheque SAH will forward you a detailed receipt summary of your account.

You may present this summary to Medicare for rebate purposes and to update your Safety Net balance.

Please note: Payments made for medical services by locum doctors do not contribute towards your annual 'Safety Net' limit.

Although locum doctors are fully qualified medical practitioners, Medicare Australia has not issued them with a provider number.

If you are treated by a locum doctor your out of pocket expense will remain at \$335. SAH will not receive an additional payment from Medicare.

Sydney Adventist Hospital is committed to delivering the highest possible standard of health care. A patient has certain rights when seeking medical treatment and care, and also has responsibilities relating to that treatment and care.

Please refer to the Patient Rights and Responsibilities Brochure available at reception.

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A division of **Adventist HealthCare** Limited

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A teaching hospital of



THE UNIVERSITY OF
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Partner in nursing education



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